

## IMPORTANT NOTICE

From time to time a guest becomes angry or indignant that the condo association made changes to the rules and regulations or amenities without notifying them. Often, the complaint is that something in the printed copy of rules they were given or the materials on our website conflict with what they were told by a staff member or security officer.

The Board of Directors attempts to keep the Rules and Regulations, handbooks, websites and printed materials up to date but rules in a condo change for various reasons and making changes to websites and printed materials is a major and expensive task. We make those changes but they sometimes take time. We have an obligation to notify our owners of every rule change every time, and we do. In fact, they either vote on all rule changes or their elected representatives do and they are always notified. We have no obligation to notify renters or guests of anything whatsoever and they should not make rental decisions based on our rules and regulations. If amenity hours or rules change, that's just the way life is sometimes.

We are aware that from time to time you may be told about a rule that conflicts slightly with something you were given to read or you saw posted on our website. You may have been told something by a rental agent or check in agent that differs from what you were told by a security officer or staff member. Amenity hours and rules change for many reasons including but not limited to renovations, maintenance, weather, operational necessity, changes to the state condo law, local safety and health codes, or the whim of the owners and Board of Directors.

You are not entering into any rental agreement with the condo association and the condo association has no obligation to notify you of rule changes. The rental agents and check in agents are not employees of the condo association and copies of rule changes are not routinely distributed to them by the association. Your rental transaction is a private one between you and one of our owners and not with the association.

You, as a renter or guest of an owner, are invited to use the amenities owned and operated by the condo association at no cost to you. We do not get any portion of your rent and you do not pay us an amenities fee to use our facilities. All we require is that you follow the same rules our owners must follow. If those rules change with or without notice, we ask that you follow them. Our employees and our security officers are the final authority. Arguing with them or being rude to them could result in your access to the amenities being revoked.

If you rented a house from a private owner in a suburban community that happens to have a community association that maintains its common areas, you would not think of complaining to the association about minor rule changes. A condo association is no different. We also assume that you know that the security officer at the pool does not own the building or make the rules. Please lighten up on him if he does the job we pay him to do.

Board of Directors